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**ACW Corporation Uses StoreAudit™ to Improve Customer Service
Remote Video Audit Service Produces Actionable Data**

Hanover, Maryland, October 16, 2014 - Odyssey Technologies, Inc., manufacturer of Remote Eyes® digital video management systems, is pleased to announce that ACW Corporation, a Delaware-based Franchisee of Arby's Restaurant Group, Inc., has successfully used the Remote Eyes StoreAudit service to improve its customer service by dramatically reducing the amount of time required to fill customer orders. StoreAudit is a remote video audit service that uses existing CCTV equipment to review store performance and provide management with detailed operating data reports. The audits were implemented with the local assistance of Digital Video Solutions, Inc. (DVS), an Authorized Reseller of Odyssey products and services.

According to Christy Gilligan, Vice President of ACW Corporation, "The StoreAudit service has been instrumental in allowing me to get a handle on our customer order fulfillment times. In our business, speed of delivery is everything and can mean the difference between a profitable store and a store that is having problems. We use mystery shoppers to gather data, but mystery shoppers are expensive and limited in how frequently they can canvas our stores. StoreAudit is not only cost effective, it literally can be used in all of our stores at the same time."

Gilligan continues, "The team at DVS has been essential to making the audit process smooth and productive. The DVS guys have helped us improve our camera systems, camera positions, and network access. And DVS has worked hand in hand with our management team to help us digest the audit data and determine procedures and training practices that need improvement at each store. The ROI we have achieved from our investment in the StoreAudit program has been huge."

About Odyssey Technologies, Inc.

Odyssey Technologies, Inc. was founded in 1997 and is an early pioneer in digital video. With over 13,000 video surveillance systems installed worldwide, Odyssey differentiates itself by providing equipment, software, and services for centralizing and automating multi-site operations in Retail, Hospitality, Financial Services, and Property Management. Remote Eyes systems feature superior video compression, multi-site remote video management, and integration with over 50 leading point-of-sale, access control and networked transaction systems. To learn more about Odyssey Technologies, Inc., please visit us at www.remoteeyes.com or e-mail Odyssey on sales@remoteeyes.com.

About Digital Video Solutions, Inc.

DVS is a Maryland-based security systems integrator and provider of managed physical security services, including iCCTV™, iDoor™, StoreAudit for Retail and Hospitality, and SiteAudit for Property Managers. DVS has been an Authorized Reseller of Remote Eyes products and services since 2008. Visit DVS on the Web at www.digitalvideosolutions.biz or e-mail DVS at sales@digitalvideosolutions.biz.

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