

## FOR IMMEDIATE RELEASE

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## N&R Dining Uses Remote Eyes® to Control Food Costs and Drive-Thru Video and Audio Monitoring Integrated with Sicom POS

Hanover, Maryland, November 1, 2011 - Odyssey Technologies, Inc., manufacturer of Remote Eyes® digital video management systems, is pleased to announce that N&R Dining, a Virginia operator of 24 Burger King restaurants, has successfully integrated Remote Eyes with its Sicom point of sale (POS) server to effectively manage its food costs by dramatically reducing the amount of food that is given away without proper payment. Remote Eyes uses Sicom's real-time electronic journal output to accurately reproduce all ordering and payment activity as text overlays burned into the video surveillance camera images. Remote Eyes also supports multiple audio monitoring zones in the store locations so that off site N&R Dining managers can listen to customer activity while reviewing POS transactions with video live and in real-time. The video forensic evidence retained by the Remote Eyes system is court admissible and supports appropriate legal action by N&R Dining when necessary.

According to J. Naparlo, Owner of N&R Dining, "Food costs are everything in the QSR business, and my food costs are the best around thanks in large part to the complete coverage provided by Remote Eyes. The system literally pays for itself in 90 days. The XML integration with Sicom is far superior to the older Y-cable serial data capture method, and the remote view image quality is the best I have seen. The Remote Eyes team has been great to work with and highly responsive to the unique needs of my store operations."

N&R Dining is also an early adopter of the dual-lane drive-thru configuration, allowing customers to order at two order stations in parallel before funneling into a single payment and food delivery window. To manage the complexity of the dual-lane operation while still maintaining 100% order accuracy, N&R Dining has deployed Remote Eyes Drive-Thru Expediter™ (DTE). The DTE system provides drive-thru staff with a wall-mounted touch screen display showing each vehicle in the drive-thru queue with order number and order detail readily available. Drive-thru staff uses DTE to correctly associate a given order number with the customer vehicle 100% of the time.

## About Odyssey Technologies, Inc.

Odyssey Technologies, Inc. was founded in 1997 and is an early pioneer in digital video. With over 10,000 video surveillance systems installed worldwide, Odyssey differentiates itself by providing equipment, software, and services for centralizing and automating multi-site operations in Retail, Hospitality, Financial Services, and Property Management. Remote Eyes systems feature superior video compression, multi-site remote video management, and integration with point-of-sale, access control and networked transaction systems. To learn more about Odyssey Technologies, Inc., please visit us at <a href="https://www.remoteeyes.com">www.remoteeyes.com</a> or e-mail Odyssey on <a href="mailto:sales@remoteeyes.com">sales@remoteeyes.com</a>.

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